Corrigendum for Request for Proposal (RFP) for SELECTION OF MANAGED SERVICE PROVIDER FOR PROVIDING CLOUD SERVICES TO NAFED FOR HOSTING OF E-AUCTION PORTAL

Sl.	Section/ Clause in RFP	Page No. in RFP	Existing Clause	Revised Clause	Clarification
1	Key Details	2	Last Date and Time for Submission of Bids **03.09.2025 (5:00 PM)**	Last Date and Time for Submission of Bids **08.09.2025 (3:00 PM)**	Bid submission last date mentioned at all other places in the RFP may also be considered as revised
2	5.9, Commercial Bid Format	15	The Bidder must submit the Commercial Bid as per the formats specified in **Error! Reference source not found.**.	The Bidder must submit the Commercial Bid as per the formats specified in **Annexure – VIII and IX: Financial Proposal**.	
3	5.23 Integrity Pact	19	The Successful bidder will be required to sign Integrity Pact. It will be assumed that successful bidder has gone through the Integrity Pact and have no objections whatsoever in signing the contract. (attached at **Annexure XII**)	The Successful bidder will be required to sign Integrity Pact. It will be assumed that successful bidder has gone through the Integrity Pact and have no objections whatsoever in signing the contract. (attached at **Annexure XV**)	
4	6.2.3, and Annexure III, Point 5	22 and 78	Documents to be submitted: Letter from Authorized signatory on the letter head of the **bidder**.	Documents to be submitted: Letter from Authorized signatory on the letter head of the **bidder and CSP**.	
5	6.2.3 Pre-Qualification Criteria and Annexure III (PQ compliance sheet, Point 11	22 and 78	Proposed CSP should have **native CDN services** available in India and should have at least **15 or more** CDN POPs in India	Proposed CSP should have **CDN services** available in India and should have at least **10 or more** CDN POPs in India	
6	6.2.3 Pre-Qualification Criteria, and Annexure III (PQ Compliance Sheet), Point 13	23 and 79	The Bidder should have executed **5 or more projects of more than Rs. 7 crore** in work order value on the proposed cloud CSP for government organizations/ clients (Central Govt / State Govt/ Semi Govt/ PSU /Cooperative Organizations) in India in the last 5 years.	The Bidder should have executed **3 or more projects of more than Rs. 5 crore** each in work order value on the proposed cloud CSP for government organizations/ clients (Central Govt / State Govt/ Semi Govt/ PSU /Cooperative Organizations) in India in the last 5 years. For the above experience, only go-live	

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			For the above experience, only go-live status projects shall be considered.	status projects shall be considered.	
7	6.2.3 Pre-Qualification Criteria, and Annexure III (PQ Compliance Sheet), Point 13	23 and 79	**Documents to be submitted:** Work order or Purchase Order (PO) or 'Letter of Intent (LoI) or with extract from signed contract showcasing the project value and scope of work. AND Completion Certificates/Go-Live certificate from the client.	**Documents to be submitted:** Work order or Purchase Order (PO) or 'Letter of Intent (LoI) or with extract from signed contract showcasing the project value and scope of work. AND Completion Certificates/Go-Live certificate from the client or Invoices submitted to client along with CA certificate that the amount has been received against the raised invoice.	Bidders can also furnish multiple Work Orders/ Purchase Orders/ Payment Advises for the same ongoing/or completed project (i.e. multiple extensions in the same project) to claim the project value.
8	6.2.4 Technical Evaluation Criteria and Annexure III (TQ Compliance Sheet), Point 3	24 and 80	The proposed Cloud should have security services as follows – c) Cloud Security services for both IDS and IPS, and **Cloud SaaS SIEM solution**	The proposed Cloud should have security services as follows – c)Cloud Security services for both - IDS and IPS and **Cloud Saas SIEM Solution/integration with SIEM solution**	
9	6.2.4 Technical Evaluation Criteria and Annexure III (TQ Compliance Sheet), Point 3	24 and 80	The proposed Cloud should have security services as follows – d) Continuous virtual red teaming including attack paths, risk scoring, and toxic combinations	-	The CSP can arrange these security services from third party as well
10	6.2.4 Technical Evaluation Criteria and Annexure III (TQ Compliance Sheet), Point 5	24 and 81	The CSP should have following services with SLA of: c) PBs scale Serverless Data Lake Service with SLA of **>= 99.95%** and capabilities of Gen-AI Integration and inbuilt Machine learning models	The CSP should have following services with SLA of: c) PBs scale Serverless Data Lake Service with SLA of **>= 99.5%** and capabilities of Gen-AI Integration and inbuilt Machine learning models	

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11	6.2.4 Technical Evaluation Criteria and Annexure III (TQ Compliance Sheet), Point 6	25 and 81	The CSP must provide state-of-the-art proprietary and/or open source/ third-party multimodal LLMs for Text Generation, Summarization, Chatbots, and Conversational AI, deployable on the CSP's native fully managed AI platform. a) CSP provides own model only – (3 marks) b) CSP provides its own multi model along with open source/ 3rd party – (5 marks)	The CSP must provide state-of-the-art proprietary and/or open source/third-party multimodal LLMs for Text Generation, Summarization, Chatbots, and Conversational AI, deployable on the CSP's native fully managed AI platform. a) CSP provides own model only – (3 marks) **b) CSP provides open source/ 3rd party – (4 marks)** c) CSP provides its own multi model along with open source/ 3rd party – (5 marks)	
12	6.2.4 Technical Evaluation Criteria and Annexure III (TQ Compliance Sheet), Point 9	25 and 82	CSP Native Enterprise **Grade API Management turnkey solution (*Not API Gateway)** for publishing APIs to external and internal consumers through an integrated out of the box developer portal, Monetization, Advanced API Security like Bot Detection and API configuration security scoring, and should be able to deploy as a SaaS cloud offering and clouds deployment option for the data plane. **Marks = 5**	CSP Native Enterprise **Grade API Management turnkey solution/ API Gateway** for publishing APIs to external and internal consumers through an integrated out of the box developer portal, Monetization, Advanced API Security like Bot Detection and API configuration security scoring, and should be able to deploy as a SaaS cloud offering and (i)**API Gateway = 3** (ii)**Enterprise Gateway API Management = 5**	

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13	6.2.4 Technical Evaluation Criteria and Annexure III (TQ Compliance Sheet), Point 11	26 and 83	Evaluation Criteria: MSP should have at least **10+ Certified Cloud Resources** (such as MSP resources to have competencies for the CSP related to advance consulting, support, DevOps, Migration, AI) Evidence: **A declaration from HR along with Copies of Valid Cloud Certificates of the same CSP.**	Evaluation Criteria: MSP should have at least **10+ Certified Cloud Resources of the proposed CSP** (such as MSP resources to have competencies for the CSP related to advance consulting, support, DevOps, Migration, AI) Evidence: **A declaration from HR, Copies of Valid Cloud Certificates of the same CSP along with the CVs of the proposed resources as per Annexure - VII.**	
14	6.2.4 Technical Evaluation Criteria and Annexure III (TQ Compliance Sheet), Point 13	26 and 83	**Experience of the bidder with proposed CSP in India:** a) The Bidder should have similar experience of executing **at least 5 Cloud services projects** with the proposed CSP across Government organizations (Central/ State/ Semi Govt/PSUs), Cooperatives b) in India with a minimum **project value of Rs. 7 crores each** during the last 5 years from the date of submission of the bid. (5 marks) c) Additional number of projects with proposed CSP in India across Government organizations (Central/ State/ Semi Govt/PSUs) during the last 5 years from the date of submission of bid: **(i) 6 to 10 projects (2 marks)**	**Experience of the bidder with proposed CSP in India:** a) The Bidder should have similar experience of executing **at least 3 Cloud services** projects with the proposed CSP across Government organizations (Central/ State/ Semi Govt/PSUs), Cooperatives b) in India with a minimum **project value of Rs. 5 crores each** during the last 5 years from the date of submission of the bid. (5 marks) c) Additional number of projects with proposed CSP in India across Government organizations (Central/ State/ Semi Govt/PSUs) during the last 5 years from the date of submission of bid: **(i) > 3 projects = 2 marks** **(ii) > 7 project = 3 marks** **(iii) > 10 project = 5 marks**	

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			(ii) 11 to 15 projects (3 marks) (iii) > 15 projects (5 marks)		
15	6.2.4 Technical Evaluation Criteria and Annexure III (TQ Compliance Sheet), Point 13	26 and 83	**Evidence:** Work order or Purchase Order (PO) or 'Letter of Intent (LoI) or with extract from signed contract showcasing the project value and scope of work. AND Completion Certificates/Go-Live certificate from the client.	**Documents to be submitted:** Work order or Purchase Order (PO) or 'Letter of Intent (LoI) or with extract from signed contract showcasing the project value and scope of work. AND Completion Certificates/Go-Live certificate from the client or Invoices submitted to client along with CA certificate that the amount has been received against the raised invoice.	Bidders can also furnish multiple Work Orders/ Purchase Orders/ Payment Advises for the same ongoing/or completed project (i.e. multiple extensions in the same project) to claim the project value.
16	7 and Annexure IX, Point A.1, A.2, A.3 (Service Name / Type of Service)	29 and 92	Non burstable x86 architecture - Production Grade Virtual Machine – Reserved Instance The Virtual Machines must support vertical scaling (i.e., upgradation or downgrading of compute resources like vCPU and RAM) **as per the department's requirements, without disruption to services wherever possible**	Non burstable x86 architecture - Production Grade Virtual Machine – Reserved Instance The Virtual Machines must support vertical scaling (i.e., upgradation or downgrading of compute resources like vCPU and RAM) **as per the NAFED requirements.**	
17	7 and Annexure IX, Point A (Compute as Managed Service) - Configuration/ Description of Service	29 and 92	RED HAT Enterprise Linux Including cloud Licenses and native billing for RHEL	RED HAT Enterprise Linux (RHEL) **or an equivalent Linux distribution with enterprise support** including cloud Licenses and native billing **for the same**.	
18	7 and Annexure IX, - Managed Storage- SSD, Point B.4, B.5, B.6	31 and 94	**Specifications of required Service:** Single SSD redundant volume with **default 3,000** Provisioned IOPS or 500 IOPS /GB	**Specifications of required Service:** Single SSD redundant volume with **provisioned 500 IOPS /GB**	

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19	7 and Annexure IX, Point D.3	34 and 99	Unit of Measurement of Service: Logs of **1000 GB** per month. Indicative unit(s) of Service in a month: **1**	Unit of Measurement of Service: Logs of **100 GB** per month. Indicative unit(s) of Service in a month: **3**	
20	7 and Annexure IX, Point D.4	34 and 99	D.4: DevOps and Application Monitoring Continuous Integration and Code Deployment Pipelines with min 5 users **Indicative unit(s) of Service in a month - 3**	D.4: DevOps and Application Monitoring Continuous Integration and Code Deployment Pipelines with min 5 users **Indicative unit(s) of Service in a month - 5**	
21	7 and Annexure IX, Point D.6	35 and 99	**Specifications of required Service:** Should provide an Application Gateway as an external facing layer 7 load balancer which supports SSL termination, cookie-based session affinity and round robin for load- balancing traffic. Load Balancers with data being processed up to **1TB/month**	**Specifications of required Service:** Should provide an Application Gateway as an external facing layer 7 load balancer which supports SSL termination, cookie-based session affinity and round robin for load-balancing traffic. Load Balancers with data being processed up to **500 GB/month**	
22	7 and Annexure IX, Point D.9	36 and 99	**Specifications of required Service:** Load Balancers with data being processed up to **1TB/month**	**Specifications of required Service:** Load Balancers with data being processed up to **500 GB/month**	
23	7 and Annexure IX, Point D.17	39 and 103	Raw log information for building detection capability, improving risk analytics, and extending logs for investigating. Ingestion in GB Monthly Per GB: **1000**	Raw log information for building detection capability, improving risk analytics, and extending logs for investigating. Ingestion in GB Monthly Per GB: **300**	

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24	7 and Annexure IX, Point D.20	39 and 104	**Specifications of required Service:** Managed Network Firewall with intrusion detection / prevention system. Each firewall endpoint will process 50 Terabyte of traffic /50 TB data processed per month, the Billing will be based on the actual consumption. **Indicative unit(s) of Service in a month: 4**	**Specifications of required Service:** Managed Network Firewall with intrusion detection / prevention system. Each firewall endpoint will process 50 Terabyte of traffic /50 TB data processed per month, the Billing will be based on the actual consumption. **Indicative unit(s) of Service in a month: 1**	
25	8.1, Point f)	46	The Bidder/CSP should provide all variants of cloud service as mentioned Indicative Bill of Material as per **Section 6.2.7**/Financial Bid Format in Annexure-IX.	The Bidder/CSP should provide all variants of cloud service as mentioned Indicative Bill of Material as per **Section 7**/Financial Bid Format in Annexure-IX"	
26	14.1, Point q)	67	Provisioning and configuring their implementation of storage, virtual machines, and VPCs that allows for the Service Provider to launch and terminate cloud instances, change firewall parameters, and perform other management functions. Upon deployment of virtual machines, the MSP has to assume full administrator access and is responsible for performing additional configuration, patching, security hardening, vulnerability scanning, **and application installation**, as necessary.	Provisioning and configuring their implementation of storage, virtual machines, and VPCs that allows for the Service Provider to launch and terminate cloud instances, change firewall parameters, and perform other management functions. Upon deployment of virtual machines, the MSP has to assume full administrator access and is responsible for performing additional configuration, patching, security hardening, vulnerability scanning, **and any dependent application installation**, as necessary.	

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27	General/ Declaration / Annexure – XI: Declaration and Undertaking				We (MSP/CSP) have not considered any cost optimization for software licenses (other than those are part of indicative BOM/BOQ or mentioned in the RFP), assuming existing BYOL, software assurance or equivalent benefits for price bidding.
28	New Clause				NAFED would be free to migrate to cheaper or better-optimised instances anytime during the contract period.